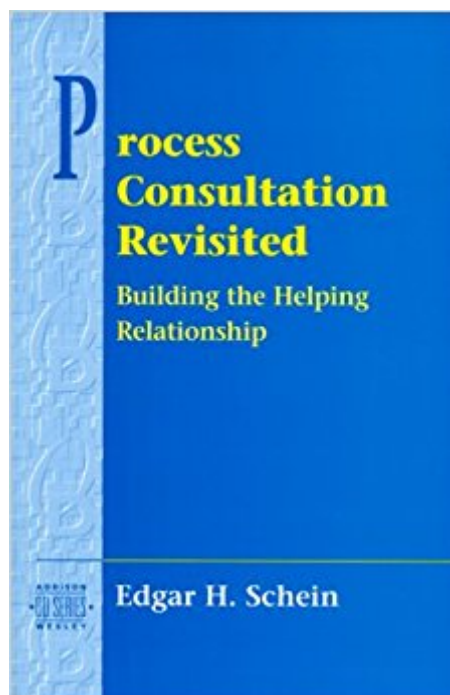




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# Process Consultation Revisited: Building The Helping Relationship (Prentice Hall Organizational Development Series)



## Synopsis

Focusing on the interaction between consultant and client, this volume explains how to achieve the healthy relationship so essential to effective consultation. Whether the adviser is a therapist, social worker, manager or friend, the relationship can be difficult to understand and manage.

## Book Information

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## Customer Reviews

Edgar H. Schein is the Sloan Fellows Professor of Management Emeritus and Senior Lecturer at MIT's Sloan School of Management. He started his education at the University of Chicago, received his B.A. and M.A. from Stanford University, and earned his Ph.D. in social psychology at Harvard University in 1952. Dr. Schein has published several books, including *Process Consultation, Volume I: Its Role in Organization Development* (1922, 2nd edition 1988), *Career Dynamics* (1978), *Organizational Psychology* (1980), *Organizational Culture and Leadership* (1985 2nd edition 1992), *Career Anchors: Discovering your Real Values* (1985) and *Process Consultation, Volume II: Lessons for Managers and Consultants* (1987), as well as numerous journal articles. He is a Fellow of the Academy of Management and the American Psychological Association, he has been a management and organization development consultant to many corporations and government agencies in the United States and abroad.

Ed Schein's book gives a very nice and easy to understand intro to Process consultation. It should be read by more consultants out there. I found his formulations simple and easy to understand and easily recognizable. I have sometimes wondered why I do the things I do in a certain matter - now I

understand it better thanks to this book. It was a confirmation for me that what I do and how I do it is "OK" and I can carry on doing it. The book also gives insights into ways of experimenting with your style. Towards the middle section I found the book to be somewhat (over) detailed but for many readers this might be the right thing.

Book was purchased for a class....Schein is a seminal author!

this is a great book one looking at and understanding interpersonal and intra-psychological phenomena in teams and what to do about them to help the group be more effective.

Purchased 3 of these, 2 for my colleagues and 1 for my self.

good book

I'm a new grad going into OD work and I found this book very helpful. I plan to implement process consultation into the professional and non-professional areas of my life.

I am very impressed at how succinctly each topic has been explored and explained in depth with the help of real-life case studies. I would highly recommend it.

The Book came quickly and in good quality. I bought it used but it was fine. I have been using it in class and it has been useful :)

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